

**Bracknell Forest Council
Record of Decision**

Work Programme Reference	I072586
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1. **TITLE:** Local Government and Social Care Ombudsman Annual Review Letter 2017

2. **SERVICE AREA:** Chief Executive

3. **PURPOSE OF DECISION**

To receive the Local Government and Social Care Ombudsman Annual Review letter 2017.

4. **IS KEY DECISION** No

5. **DECISION MADE BY:** Executive

6. **DECISION:**

RESOLVED that the Local Government and Social Care Ombudsman Annual Review letter 2017 is noted.

7. **REASON FOR DECISION**

The Annual review letter provides the Executive with information to help assess the Council's performance in handling complaints.

8. **ALTERNATIVE OPTIONS CONSIDERED**

None.

9. **PRINCIPAL GROUPS CONSULTED:** Corporate Management Team

10. **DOCUMENT CONSIDERED:** Report of the Chief Executive

11. **DECLARED CONFLICTS OF INTEREST:** None

Date Decision Made	Final Day of Call-in Period
21 November 2017	28 November 2017